

Quality Policy Statement



Delivering what our customers want, exceeding their expectations, encouraging all our employees to take part in the continuous improvements of our systems, procedures and services are key to our continued success within the demolition and waste management industry.

We are committed to continually developing our quality management system in line with EN ISO 9001:2015 and providing adequate resources to ensure the product is delivered on time to our customer's complete satisfaction.

In line with this policy we will ensure that our customer's requirements are understood on all contracts and that our employees fully understand and address these requirements and customer expectations.

We will ensure that all employees are involved, trained and instructed in all aspects of Quality issues. We will set business and quality objectives annually and will ensure that systems, procedures, monitoring arrangements are put in place to achieve these objectives which are to be set at Management Review Meetings.

As Managing Director I am personally committed to ensuring the requirements of our Quality Management System is met and request the co-operation of all employees to ensure that all our dealings and work is carried out in a manner that delights our customers, neighbours, suppliers and fellow employees. I want to know personally if there are any concerns, issues, instances that prevent the Quality Management Policy and procedures from being delivered in our work place and invite you to contact me directly with these and encourage you also to look and make suggestions for continually improving the way we carry out our operations.

A copy of this Policy Statement will be prominently displayed at each of our work sites and offices, and will be made available to any interested parties.

S. Grantham

Managing Director
Dated 21st July 2016

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